Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application.

Listing of the Claims:

1.   (Currently Amended) A method for processing an electronic request to purchase goods or services, the method comprising:

providing to a shopper, via a communications network, an electronic purchase order having an opportunity to select a notification option and provide electronic purchasing information, wherein the notification option, if selected, indicates that the shopper desires to be contacted if a triggering event that affects the performance of delivery occurs;

receiving from the shopper, via the communications network, the electronic purchasing information that contains an electronic request to purchase goods or services and, if the notification option was selected, optionally supplied notification information, the notification information representative of at least one communication pathway for communicating with the shopper, wherein receiving notification information further comprises receiving presence information;

creating a shopper profile associated with the shopper and electronically storing the shopper profile at an electronic data storage facility, the shopper profile containing the electronic request and the optionally supplied notification information;

providing the shopper with delivery information;

recognizing the occurrence of the triggering event using an event receiver module in a processor that affects the performance of the delivery;

accessing the notification information in the shopper profile using the electronic data storage facility;

if the shopper has selected the notification option and supplied the notification information, notifying the shopper that the triggering event has occurred via the at least one communication pathway using the event receiver module; and

notifying the shopper of a changed delivery date based on the presence information using the event receiver module, wherein the presence information comprises real time

presence information about the shopper's current status based on a real time status of a particular device that the shopper is currently using, and the real time presence information is provided by a presence database for storing the real time presence information.

2.   (Canceled).

3.   (Previously Presented) The method of Claim 1, wherein receiving notification information further comprises receiving one of an e-mail address, a telephone number and a pager number.

4.   (Canceled).

5.   (Previously Presented) The method of Claim 1, wherein the notification information further comprises a plurality of communication pathways, each pathway having a preferred rank.

6.   (Original) The method of Claim 1, wherein the communications network is the Internet.

7.   (Currently Amended) A computer having instructions thereon for processing an electronic request to purchase goods or services, the instructions performing the steps comprising:

providing to a shopper, via a communications network, an electronic purchase order having an opportunity to select a notification option and provide electronic purchasing information, wherein the notification option, if selected, indicates that the shopper desires to be contacted if a triggering event that affects the performance of delivery occurs;

receiving from the shopper, via the communications network, the electronic purchasing information that contains an electronic request to purchase goods or services and, if the notification option was selected, optionally supplied notification information, the notification information representative of at least one communication pathway for communicating with the shopper, wherein receiving notification information further comprises receiving presence information;

creating a shopper profile associated with the shopper, the shopper profile containing the electronic request and the optionally supplied notification information if the notification option was selected;

providing the shopper with delivery information;

recognizing the occurrence of the triggering event that affects the performance of the delivery;

accessing the notification information in the shopper profile;

if the shopper has selected the notification option and supplied the notification information, notifying the shopper that the triggering event has occurred via the at least one communication pathway; and

notifying the shopper of a changed delivery date based on the presence information wherein the presence information comprises real time information about the shopper's current status based on a real time status of a particular device that the shopper is currently using, and the real time presence information is provided by a presence database for storing the real time presence information.

8.   (Canceled).

9.   (Previously Presented) The computer of Claim 7, wherein receiving notification information further comprises receiving one of an e-mail address, a telephone number and a pager number.

10.   (Canceled).

11.   (Previously Presented) The computer of Claim 7, wherein the notification information further comprises a plurality of communication pathways, each pathway having a preferred rank.

12.   (Currently Amended) A server computer for processing an electronic request to purchase goods or services from a shopper, the server comprising:

a communications interface connected to a communications network, said

communications interface establishing a communication link between the server and a host client computer;

a processing engine in communication with the communications interface, wherein the processing engine has a microprocessor, said microprocessor executing computer-readable instructions stored on a tangible medium, wherein said execution of the instructions cause the processing engine to

provide to the shopper a purchase order having an opportunity to select a notification option, wherein the notification option, if selected, indicates that the shopper desires to be contacted if a triggering event that affects the performance of delivery occurs, receive purchasing information from the shopper via the host client computer and the communications network, the purchasing information containing an electronic request to purchase goods or services, and, if the notification option was selected, optionally supplied notification information representative of at least one communication pathway for communicating with the shopper, wherein the notification information further comprises presence information;

provide the shopper with delivery information;

recognize the occurrence of the triggering event that affects the performance of the delivery;

notify the shopper that the triggering event has occurred via the at least one communication pathway if the shopper has selected the notification option and supplied the notification information; and

notify the shopper of a changed delivery date based on the presence information; and

a data storage facility in communication with the processing engine that stores data representing the notification information and a shopper profile associated with the shopper and containing the electronic request and the notification information associated with the shopper wherein the presence information comprises real time information about the shopper's current status based on a real time status of a particular device that the shopper is currently using, and the real time presence information is provided by a presence database in

the data storage facility for storing the real time presence information.

13.-14. (Canceled)

15. (Original) The server system of Claim 12 further comprising: a message routing agent adapted to receive notification information.